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## I. What is Succession Planning?

A deliberate and systematic effort by a firm to ensure leadership continuity in key positions, retain and develop intellectual and knowledge capital for the future, and encourage individual advancement.

## I. CONT. What Is Succession Planning

## Meaning:

"A defined program that a systemized firm use to ensure leadership continuity for all key positions by developing activities that will build personal talent from within."

#### I. CONT. What Is Succession Planning

## Succession Planning is NOT

- A one-time event
- Decided by an individual
- Used solely for individual career advancement opportunities
- Reacting only when a position becomes open
- Line mangers relying solely on their own knowledge/comfort with candidates.

## II. Reasons for Succession Planning

- Identifying highly Talented Individuals
- Promoting Employee Development
- Refining Corporate Planning
- Establishing the Talent Pool.

- 1. Customized to suit the needs of the firm
- 2. Driven by the line function and not HR executives
- 3. Identify key candidates, in anticipation of future openings
- 4. Training & Development
- 5. Firm's Culture
- 6. Succession Planning Analysis Stages:

- 1. <u>Customized to suit the needs of the firm</u>
  <u>Summarized Position Template</u>
- Position
- Departure Date
- Required Skills
- Potential Candidates
- Years of Experience
- Qualification
- 5 years' Annual Performance Ratings
- Key Projects Handled

## A sample succession plan template:

Department's Name			
Position			
Post holder			
Risk loss			
Replacement Difficulty			
Readyness			
Candidates Development (1-3 years)			
Required Key skills/ experience			
List key roles that generate successions			
Status			

## 2. Driven by the line function and not HR executives

- Knowledge, Skills and Abilities
- Self motivated and result oriented
- creativity and innovation
- Strategically Thinking
- Active in providing and receive feedback
- Demonstrate high standard of personal conduct
- Can learn the additional role required skills

## 3.Identify key candidates, in anticipation of future openings Candidates selection must be based on:

- ✓ Current skill sets.
- ✓ Shouldering bigger responsibilities
- ✓ Behavioral aspects in leadership and decision making capabilities.
- ✓ The timeline to fill the role

# 4. Training & Development Set up a Development Plan

- Evaluate current skill sets and the new required skills for each leading role.
- Rate acquired needed skills.
- Chart out a timeline training plan to fill the role.
- Track progress on a regular basis.

## 5. <u>firm's Culture</u> Consistent with the future strategic firm direction

Review and update the succession plan regularly.

Keep and check on high potential employees.

An earlier identification of potential candidates ensures that they
have enough time to get trained for the role.

- 6. Succession Planning Analysis Stages:
  - Strategy must drive all organization elements addressing the why on organizational goals
  - While the strategy drive what is done, Culture impacts how it is done. It is evidenced by people interact action, what is rewarded and what is not
  - 3 Organization Structure organizes communication, decision- making and collaboration.
  - Processes are the steps used to get things done, the steps can be insufficient for accuracy or too much for sufficient speed
- Technology become a focal element of operations. used to accelerate processes and serve as a sustainable knowledgebase.
  - People represent positions that are in place to achieve the work
  - 7 Skills represent the capacity to secure accuracy to deliver needed work

## IV. Replacement vs. Succession

Reactive	Pro-Active	
Form of Risk Management	Planned Future Development	
Substituting	Renewing	
Narrow Approach	Organized Alignment	
Restricted	Flexible	

## IV. CONT. Replacement vs. Succession

## Succession past practice vs. succession future practice

Driven by an annual HR procedure	Driven by current and future business needs
Entitlement focus - bureaucratic/buddy payback system - decided in secret	Successors determined by an open process with multiple inputs and factors
identified development actions, with no accountability on development	<ul> <li>Development plans, development discussions and coaching to candidate, management, and mentors</li> <li>others held accountable for progress and monitoring</li> </ul>

## V. <u>Develop and Implement Succession Strategies</u>

- 1. Implement recruitment and retention strategies
- 2. Implement development / coaching strategies

3. Ensure Communication planning

4. Determine & apply measures of success

- 5. Link succession planning to HR processes
  - Performance management
  - Compensation
  - Recognition
  - Recruitment & retention
  - Workforce planning
- 6. Implement strategies to maintain Talent Management

#### V. <u>Develop and Implement Succession Strategies</u>

#### 1. Implement recruitment and retention strategies

#### A. Alignment with Business strategy is a key.

**Old Practices** 

Limited to the CEO

**Present Practices** 

- ✓ CEO & Senior Leadership Team (SLT)
- ✓ Short-term Business

  Strategy

**Developed Practices** 

- ✓ Select, develop, assess, reward and retain leaders who have competencies to deliver short & long-term Business Strategies
- ✓ Consider Succession planning as a key business strategic priority

#### 1. Implement recruitment and retention strategies

B. What is the Timing for Succession Planning?

**Old Practices** 

**Present Practices** 

**Developed Practices** 

CEO – Once a year

CEO and VP+ Once a year

✓ Regular Feedback

✓ Tracking Development

✓ Quarterly Pipeline Assessment-

- V. CONT. Develop and Implement Succession Strategies
- 2. Implement development / coaching strategies

## A. Top 3 global leadership development priorities:

1. Developing leaders to drive strategic change

2. Filling gaps in the leadership pipeline

Driving culture change

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- V. CONT. Develop and Implement Succession Strategies
- 2. Implement development / coaching strategies
- B. Development is essential for proper succession planning

#### **Old Practices**

- ✓ General training for leadership
- ✓ General Cross- Training

#### **Present Practices**

- ✓ Leadership competencies training
- ✓ Exposure to senior leaders
- ✓ Stretch assignments

#### **Developed Practices**

- ✓ Alignment/Feeder Roles
- ✓ Expedite development/ Boot camps
- ✓ Simulation
- ✓ Mentoring & Sponsoring

3. Ensure Communication planning

A. The New ERA



## 3. Ensure Communication planning

B. How transparent is the succession planning process?

#### **Old Practices**

#### **Present Practices**

## **Developed Practices**

✓ Zero transparency

- ✓ Some transparency of good news only to direct recipients
- ✓ Clear career paths
- ✓ Transparent potential feedback regarding potential capacity and limitations
- ✓ What is needed for next step

# 4. Determine & apply measures of success Metrics of succession planning

#### **Old Practices**

✓ No measurement

#### **Present Practices**

- ✓ What has already been done e.g. internal hires
- ✓ delayed measures

## **Developed Practices**

- ✓ forecast what is likely be accomplished (e.g. retention risk of high potential employee (HiPos)
- ✓ Principle measures

5. Link succession planning to HR processes

A.Leadership Accountability is the most important factor for leaders development

 Lack of executive sponsorship is considered a top barrier for successful leadership development

5. Link succession planning to HR processes

#### B. How to Assess Potential Candidates

#### **Old Practices**

You're smart and we like you

#### **Present Practices**

- ✓ Ability
- ✓ Aspiration
- ✓ Engagement
- ✓ Experience
- ✓ Competencies

## **Developed Practices**

- ✓ Agility
- ✓ Aspiration
- ✓ Influencing Change
- ✓ Values
- ✓ Calibration/ Collaboration
- ✓ Engagement
- ✓ Experience
- ✓ Competencies

5. Link succession planning to HR processes

#### C. Leadership Accountability: Who is the most responsible?

**Old Practices** 

**Present Practices** 

**Developed Practices** 

CEO replacement

Often Owned by HR

- ✓ Leaders are accountable for proper succession pipelines
- ✓ MBOS( Management on performance/ objectives)
- ✓ Reviews and recognition
- ✓ Collaboration

6. Implement strategies to maintain Talent Management

#### A. Does succession planning integrates into companies talent management?

#### **Old Practices**

#### **Present Practices**

#### **Developed Practices**

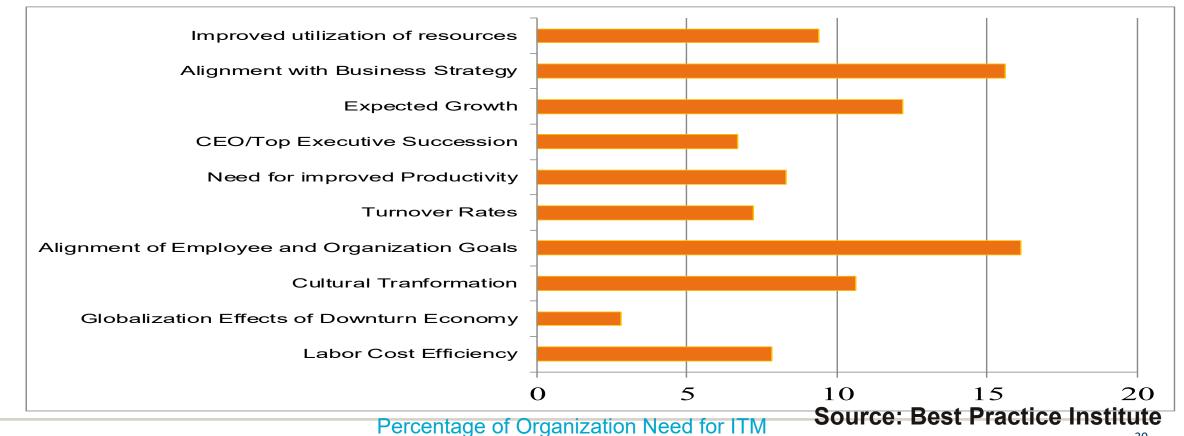
✓ No integration

- ✓ Some targeted development toward succession planning
- ✓ Some performance management ratings are incorporated into succession planning decisions
- ✓ Some targeted development toward succession planning
- ✓ Some performance management ratings are incorporated into succession plannin decisions

6. Implement strategies to maintain Talent Management

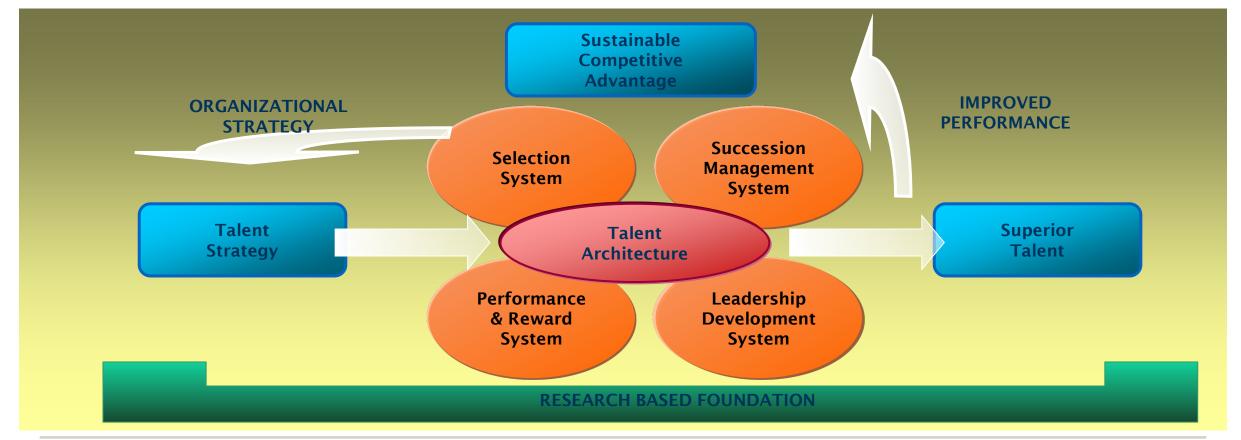
B. Alignment of Employee and Organizational Goals with the Business Strategy Was the Number One Factor for Initiating Integration of Talent Management Strategies in Organizations

Factors that Lead to Integrating Talent Management Strategies



6. Implement strategies to maintain Talent Management

C. Talent Management Models Began As Structured and Functional Models, Reflecting the Different Parts of Talent Processes. Model



## VI. Succession planning process



## VII. Succession process phases:

- Phase 1: Identify Key/Critical Positions
- Phase 2: Conduct Position Analysis
- Phase 3: Develop Succession Plan
- Phase 4: Monitor, Evaluate, Revise

## **Phase 1: Identify Key/Critical Positions**

- Key Contributor

Specialized Leadership

- Geographic

Vacancy

## **Phase 2: Conduct Position Analysis**

- What are the external and internal factors affecting this position?
- What competencies or skill sets will be required?
- What are the gaps (competencies or skill sets not possessed by the current staff)?
- What strategies will be used to address the gaps?

## **Phase 3: Develop Succession Plan**

- Review individual positions and high turnover job classes
- document gaps and strategies at an organizational or unit level.

## Phase 4: Monitor, Evaluate, Revise

- Select evaluation period-typically review (annually)
- Be prepared to respond rapidly to unforeseen changes to the plan
- Status/Progress updates should be monitored via the succession planning template.

