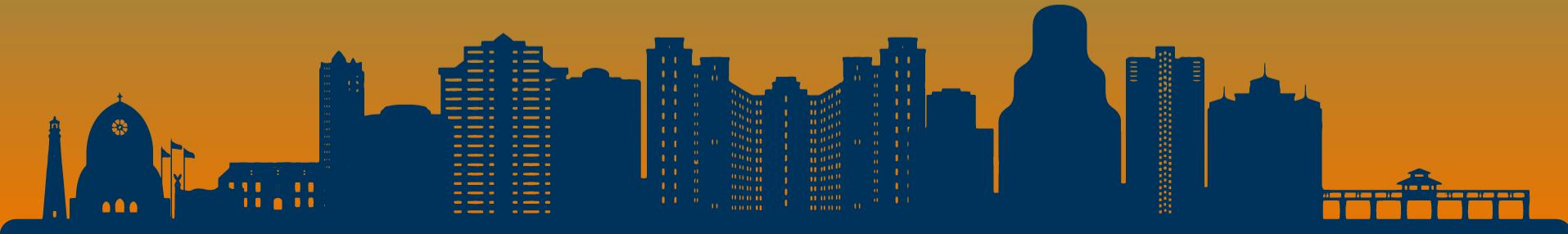


Mark Lomme | Bol International  
19 April 2024



# REIMAGINE NOW

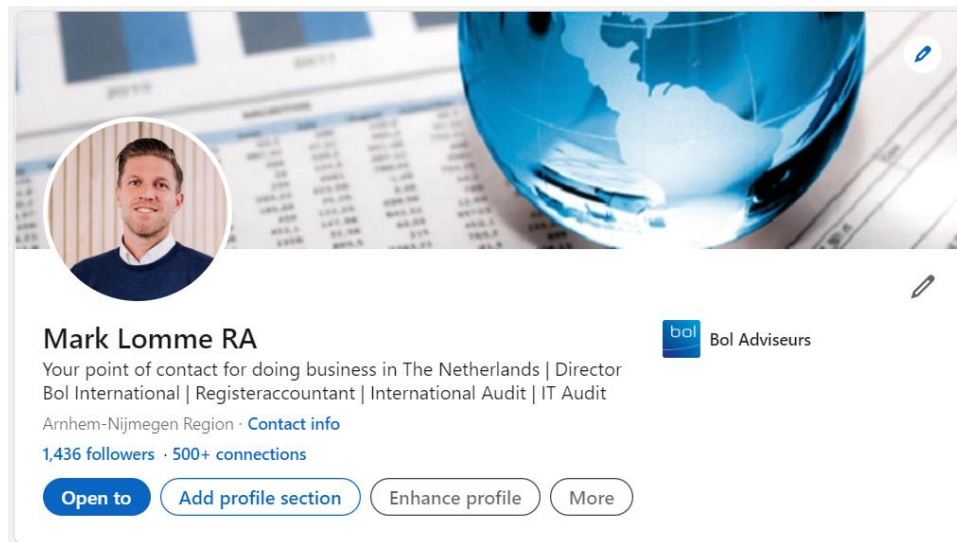
LEA GLOBAL EUROPEAN REGIONAL CONFERENCE



# Mark Lomme

## Bol International

- Full service accounting and advisory firm;
- 4 office locations;
- 300 employees;
- International practice.



# Outsourcing / Offshoring

## Solving capacity issues

- Short introduction
- Case Bol International
- Challenges
- Lessons learned

# Case Bol International

## Our solution

- Capacity issues limit our goal to expand the international practice;
- Searching for alternative;
- Remote team is serving our international practice;
- Additional catch is to assist our regular “national practice”

# Challenges

Not everything is perfect

- Part of the team;
- Language barrier;
- Cultural differences;
- Learning at the job in a remote way of working.

# Lessons learned

- Commitment from highest level;
- Dedicated person involved;
- Regular visits;
- Invest in procedures / templates;
- Open communication.

# The end

