

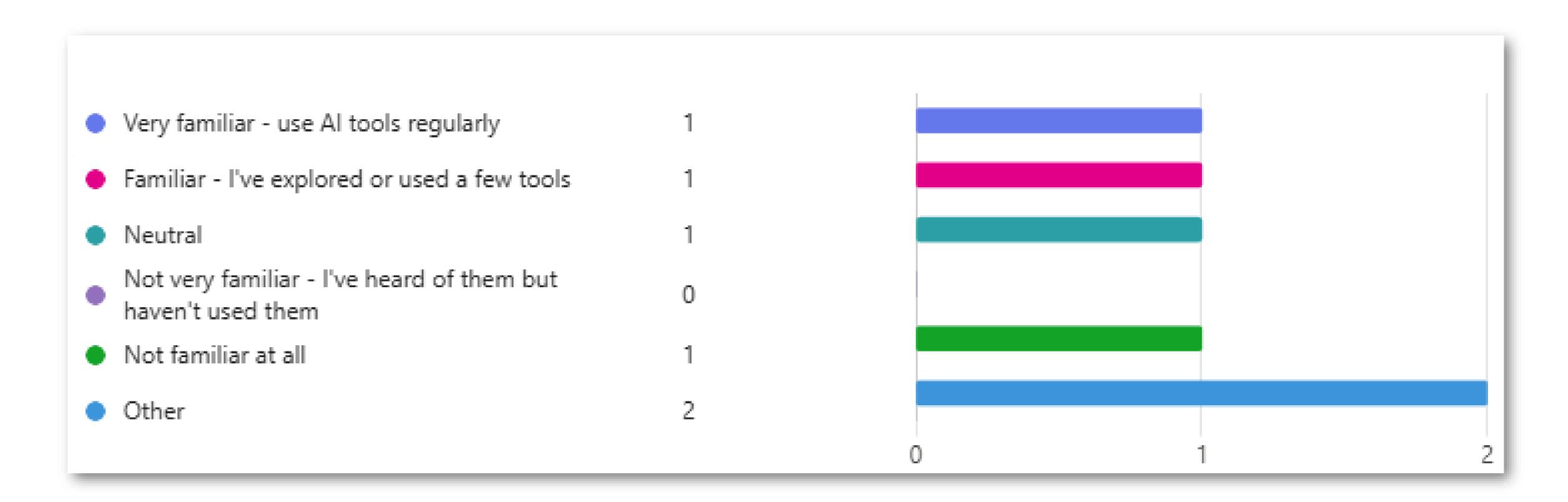
Agenda

- Welcome and Introductions
 - Please display your name and firm name on Zoom
 - Welcome to new attendees!
- Al in L&D Survey Results
- Current Al Applications in L&D
- The Power of Prompting
- Expanding use of Al at your firm an IT perspective
- Open Discussion
- LEA Updates
 - Carla Blattenbauer, LEA

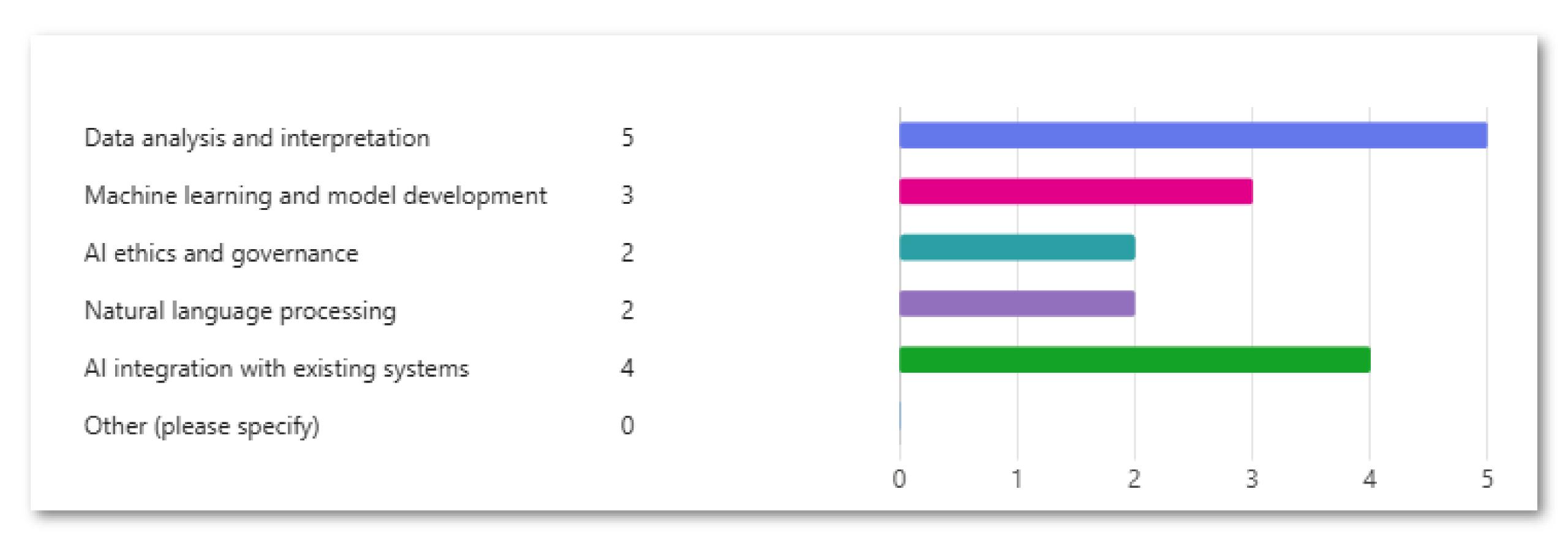
Today's Facilitators

- Courtney Seeber, Talent Development Senior Manager, Anders
- Special Guest: Tyler Kaberline, Director of IT, Anders

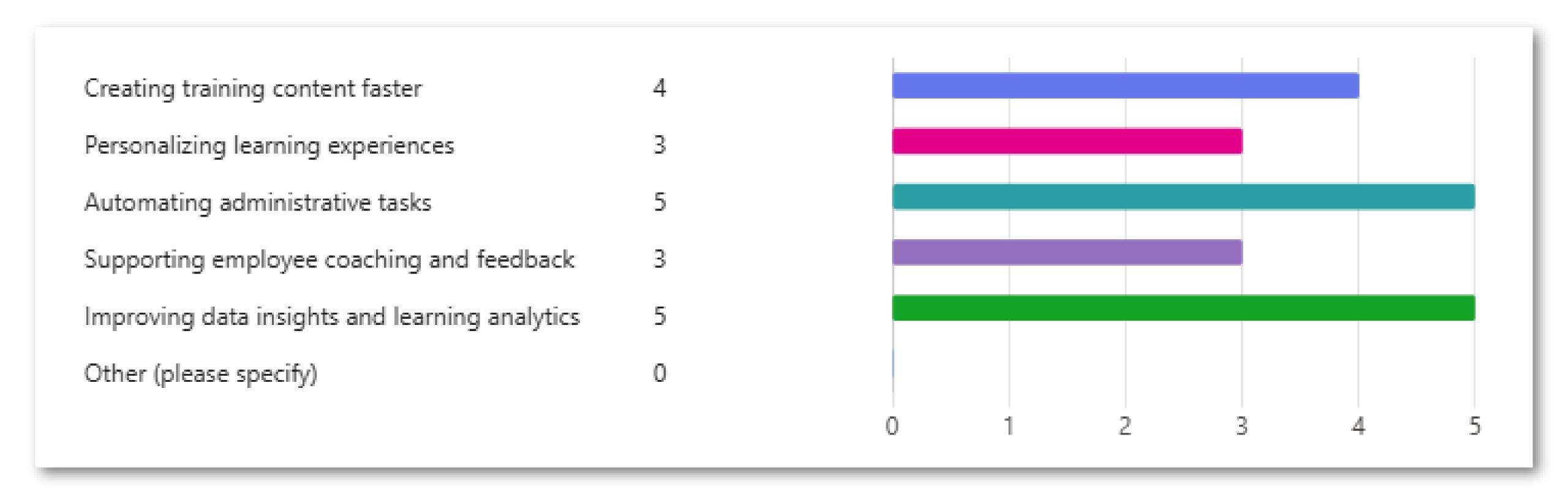
How familiar are you with using AI tools in your role in L&D?



What types of AI skills do you think are most needed at your firm?



In what ways would you like to use Al more to support L&D efforts?



How is your firm currently leveraging Al in L&D?

- Using Microsoft Copilot
 - For writing course descriptions
 - Compile data for courses
 - Writing polling questions
- Synthesia to create training videos
- Create more condensed and concise emails
- Search ideas for training outlines
- Create training summaries
- Summarize evaluation results
- Mapping job role expectations

Current Al Applications in L&D







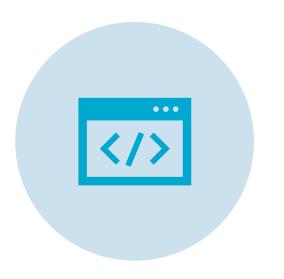
ADAPTIVE LEARNING PLATFORMS



VIRTUAL COACHING & SIMULATIONS



AUTOMATED
FEEDBACK & DATA
INSIGHTS



TEXT TO IMAGE AND PRESENTATION/
GRAPHIC TOOLS

Al Prompts for Learning and Development

• 1. Course Design

"Create a 60-minute training outline on ethical decision-making for accountants, including objectives, activities, and discussion questions."

• 2. Microlearning

"Write a 2-minute microlearning script on how to handle a client call about a missed tax deadline. Keep it conversational and scenario-based."

3. Assessment Questions

"Generate 5 multiple-choice questions with correct answers and explanations on ASC 842 lease accounting."

4. Job Aids

"Draft a one-page checklist for new staff on how to prepare client workpapers for audit testing."

5. Coaching/Roleplay

"Act as a difficult client who is questioning a fee increase. Ask me 3 challenging questions so I can practice my response."

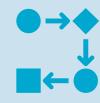
• 6. Translation/Simplification

"Explain the concept of deferred tax assets in simple language suitable for new hires with no tax background."

Tips for Writing Effective Prompts



Role: Tell AI who it is ("You are a CPA exam coach")



Task: Be specific ("Create 5 flashcards")



Tone/Format: Define style/output ("Plain language, bulleted list")



Context: Add details ("For first-year audit associates at a mid-sized firm").

Expanding Al use at your firm — an IT perspective

Anders approach

- Innovation and Automation Committee
- Innovation Think Tank
- Small Copilot rollouts
- Copilot Champions

